



Remedial Membranes Product Warranty

Remedial Membranes' products offer a ten (10) year warranty from the initial date of installation when installation has been carried out by an Accredited Installer. With the membrane being recoated after 5 years with an annual visual inspection of the surface. We pride ourselves on our products being free from defects and suitable for the purpose for which they are intended, in accordance with the Remedial Membranes' published literature purpose.

Product limitation and exclusions - Clear Waterproofing Membrane

Clear Waterproofing Membrane has been a design product for multiple building uses. It's a two-part clear, hybrid water based, aliphatic polyurethane waterproofing membrane. The product provides trafficable and durable wear but is also flexible enough to prevent water leakage due to ongoing movement in homes or structures.

The average elongation of tiles is estimated at 2%. Clear Waterproofing Membrane has been designed to have 50% elongation, for the product to be deemed to have not met its purpose the product needs to fail within these parameters. Note that Clear Waterproofing Membrane is used in conjunction with Soudal Joint adhesive which carries its own product warranty.

Repair Application – Warranty

Remedial Membranes can be applied as a repair product to areas with per existing water damage, such as decks and showers. Tile Free Bathrooms and New Applications will carry a separate warranty.

Application Warranty

All Accredited Installers warrant the installation of Remedial Membranes' products in accordance with the requirements set out by the authority body.

Product Replacement

Remedial Membranes' cost associated with products that have been deemed to be covered under warranty, (ten [10] years), is limited to product replacement or refund, with the decision at the discretion of Remedial Membrane